

## **Park Avenue Medical Practice Update 15.6.20**

### **Entering the practice**

Unless advised to do so by a GP or nurse, please **DO NOT** attend the practice.

If you need to speak to a GP, Nurse or receptionist, please call us on 01786 473529.

If a GP or Nurse has requested you attend, please attend the practice via the rear (carpark) entrance. A volunteer will meet you at the entrance and entry will only be gained once you have been screened.

### **Changes to prescription ordering**

We will no longer deal with prescriptions at reception. This includes ordering prescriptions and collecting prescriptions. Instead we advise you to order in one of the following ways:

- **Online** - on our website you can sign up to order prescriptions online. ( An order can be placed at any time of the day, we will receive and process your order within two working days)
- **Pharmacy** - ask your local pharmacy of your choice to order your prescription on your behalf. The majority of pharmacy drivers collect from us on a daily basis.
- **Telephone** - call the prescription line on 01786 473529 between 8.30am-10.30am & 2pm-5pm on working days.

If you collect your prescriptions from the surgery, you will now be asked which pharmacy you wish it to be sent to.

**WE ARE NO LONGER ALLOWING PATIENTS TO COLLECT PRESCRIPTIONS FROM THE SURGERY.**